Life after WorldCat Resource Sharing

The Future of ILL

Katie Birch
Director
birchk@oclc.org
Most requested titles
NUMBER 1
3330 Requests
Rank 2012 – #4
$9.01 Amazon price - pbk

NUMBER 2
2927 Requests
Rank 2012 – #401
$10.63 Amazon price - pbk
NUMBER 3
1958 Requests
Rank 2012 – #17
Available from Amazon sellers $27.00

NUMBER 4
1821 Requests
New entry in 2013
$10.06 Amazon price
2012 Top 10 requested titles

- The Hunger Games by Suzanne Collins
- Catching Fire by Suzanne Collins
- Mockingjay by Suzanne Collins
- Fifty Shades of Grey by E.L. James
- A Game of Thrones by George R.R. Martin
- The Help by Kathryn Stockett
- Thinking, Fast and Slow by Daniel Kahneman
- Steve Jobs by Walter Isaacson
- Quiet by Susan Cain
- A Dance with Dragons by George R.R. Martin

2013 Top 10 requested titles

“By prevailing over all obstacles and distractions, one may unfailingly arrive at his chosen goal or destination”

- Christopher Columbus
WorldShare®
Interlibrary Loan

Service Migrations
March-December 2013: Open migration to WorldShare Interlibrary Loan (in U.S.)
** Libraries that use patron-initiated ILL - good to go**

June-September 2013: Non-U.S. WorldCat Resource Sharing subscribers migrate to WorldShare Interlibrary Loan

November 2013: End of new requests in WorldCat Resource Sharing

December 2013: End of access to WorldCat Resource Sharing

Disclaimer – this slide is from 2013 – these dates are not correct!
WorldShare ILL timeline

March '13-May '14: Open migration to WorldShare Interlibrary Loan

2013

2014

19th May 2014: End of access to WorldCat Resource Sharing

Release dates
A popular misconception
FirstSearch Admin is going away on 19th May. No, it’s not. It will remain until the rest of FirstSearch goes away!
Resource Sharing tab will go away
You can still use FirstSearch
Transitioning OCLC services
FirstSearch
Cataloging and Metadata
Resource Sharing

Service Migrations
Infrastructure
Service Migrations

http://oclc.org/services/discovery.en.html
Single discovery experience

FirstSearch® WorldCat® Discovery Services

Search Columbus Metropolitan Library and beyond.

Language
English

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Terms of Use
1. David and Goliath: underdogs, misfits and the art of battling giants
   by Malcolm Gladwell
   Database: WorldCat
   Held by: The Ohio State University

2. David and Goliath
   by Malcolm Gladwell
   Article/Chapter 2014
   Jan/Feb2014, Issue 68, p53
   Database: MasterFILE Complete
   Held by: The Ohio State University

Description
Holding Libraries (24)
Editions & Formats
Availability

Publisher: London: Allen Lane, 2013.
Physical: ix, 305 pages : illustrations ; 23 cm
Language: English
ISBN: 9781846145810 (hbk.) 1846145813 (hbk.) 9781846145827 (nbk.) 1846145821 (nbk.)
Things to Do to Get Ready

1. Select “WorldCat” e-mail updates and join FirstSearch listserv to stay informed

2. Check out the webinar program
Transitioning OCLC services

FULFILLMENT SERVICES
Fulfillment services

THE OCLC KNOWLEDGE BASE AND ILL
1-2-3 Enhanced sharing of articles

1. User submits article request
2. What article is this? Bibliographic record is located
3. Which institutions have the article in their collections?
4. Who has the rights to lend it?
5. Which libraries with rights are part of your preferred lenders?
6. Article link and information sent quickly to lender, who fulfills user's request
WORKFLOW & BENEFITS OF OCLC KNOWLEDGE BASE

Alison Johnson
Jackson Library
Indiana Wesleyan University
alison.johnson@indwes.edu
What is it?

- A tool for making your **electronic article holdings** available for resource sharing
- **Article-level holdings data** provides more efficient requesting
WORKFLOW

**Borrowing:**

- Patron places a request.
- Request is automatically matched with an OCLC record.
- Request is automatically matched with lending KB libraries from your Custom Holdings groups.
- Request is automatically sent out to be filled.

**Allows for hands-free article requesting!**
WORKFLOW

Lending:

- Requests from your e-journal holdings are sent to a separate queue
- Request contains a link to the full-text as well and lending permissions/instructions
- Deliver full-text article to library or cancel

Notifies staff of lending permissions and takes you directly to the article!
Faster Borrowing of e-Journal Articles

- Tired of not knowing who owns what on “Internet Resource” records
- Tired of deflections and “not owned”
BENEFITS

Faster Borrowing of e-Journal Articles

• KB knows which libraries own each particular e-journal article.

• KB allows for Direct Request of articles.

• KB automatically selects lenders and sends request.
Faster Borrowing of e-Journal Articles

How much faster???

• For us, four days (on average)

• Our total turn-around time for article requests processed by KB is just under two days.

• Could be faster, but we stop all requests to check Copyright before sending out (evenings and weekends slow things down)
Faster Borrowing of e-Journal Articles

Why is it faster?

• Direct Request bypasses manual processing by staff

And even if you don’t use Direct Request...

• KB selects lenders who actually own the article and know their licensing permissions

• KB lenders can process the request fast because they get links to the full-text
Boosts your lending activity

- Our lending activity has increased by 24% even though our books loans have decreased.

Why would we want more work?
- KB requests are quick and easy to fill because of the links to full-text.
- KB request takes less than one minute to process compared to more than ten minutes to retrieve and scan.
- You can process more requests in less time... and you don’t have to get off your chair! 😊
Fulfillment services

COPYRIGHT CLEARANCE CENTER
GET IT NOW SERVICE
ILLiad - CCC Get It Now IFM users
Fulfillment services

BRITISH LIBRARY
Tightly integrate OCLC ILL services with the British Library’s Document Supply Service

ILLiad add on

Pilot in Summer 2014

Differential prices for those with British Library Accounts

Pay with IFM
### New for review record – Purchase options

**Request Details (Request ID 68678957)**

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**Request History**

**Purchase Options**

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<td>$54.20 - $125.50</td>
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Document Supply Service

Direct Ordering

Journal title
Calcolo.

Publisher
SPRINGER SCIENCE+ BUSINESS MEDIA

ISSN
0008-0624

Article title
A rotated nonconforming rectangular mixed element for elasticity

Author
Awanou, G.

Year
Volume

Total: USD9.60

Show Breakdown
## Select your Delivery Format

You need FileOpen software to download and view your item using this format.

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## Select your Delivery Options

**Delivery Speed**

- Immediate Download
- 2 Hours
- 24 Hours
- 4 Days

**Delivery Quality**

- Standard
- High

---

**Total:** USD9.60

**Show Breakdown**

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**Terms of use**

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Fulfillment services

PURCHASE
Adventures with the wife in space: life with Doctor Who

by Perryman, Neil

Book, English


Not Held by my library

All Holdings (60)

State Holdings
Regional Holdings
All Holdings (60)

Filter by: Custom Holdings Path

Year: Volume: Go
125315087: Adventures with the wife in space: life with Doctor Who

Did you receive this item?

Date received: 05/01/14

Options:
- Print Book Straps

Mark as received  Cancel Request

Request Details (Request ID 125315087)

Source: ND
Status: On Order
Title: Adventures with the wife in space: life with Doctor Who
Uniform Title: Perryman, Neil
Author: Perryman, Neil
Publisher: London : Faber and Faber, 2013.
ISBN: 9780571298105 (hbk.) 0571298109 0571298125 (ebook) 978057129
ISSN:
OCLC: 839314865
DOI:
PMID:
Dissertation:
Series:
Format: Book
Fulfillment services

OPEN ACCESS
**125339211: BMC evolutionary biology**

### Request Details (Request ID 125339211)

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**Search my library’s online catalog**

**Open Access**
- View Now (free)
- View Now (free)
- View Now (free)
ILLIAD

Transitioning OCLC services
Transitioning OCLC services

ENHANCING THE HOSTED SERVICE
Infrastructure

Service Migrations

Efficiency

Lower IT costs
Lower service delivery costs

Firewall hardware and software
Network configuration
MS SQL database servers
Web servers
Mail server software and servers
Lower IT costs
Lower service delivery costs

Efficiency

Performance
Backup
Security
Monitoring
Transitioning OCLC services

SEARCHING WORLD CAT IN ILLIAD
Today

ILLiad searches WorldCat using SRU/W

End of CY2014

ILLiad 8.5.x

New WorldCat Discovery API in ILLiad
ILLiad releases

• ILLiad 8.5 available in June
• ILLiad 8.3 end of life – June 30th
• ILLiad 8.4 and ILLiad 8.5 will be the only supported versions moving forward
Transitioning OCLC services

WORLDSHARE ILL ROADMAP
Knowledge Base Holdings Display

24-48 hour turnaround indicator

Book club workflows

Clear all print workflows

IFM changes
Tentative VDX Timeline

Staff workflows
Patron notifications
Interoperability
Item availability workflows for borrowing and lending
Circulation interoperability
Copyright handling......

2013 – 2016 - Patron workflows?
Blank request form/Open URL
Customisable patron request form
Request limits?
Copyright
Remote authentication
My account

FY 2014

FY 2015

FY 2016

FY 2017

FY17 - Start migration to WorldShare ILL?
Who will go first??!