20th Annual Minitex Interlibrary Loan Conference

Bill DeJohn, Director, Minitex

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Perspectives on Resource Sharing
I never thought I was interested in reading. Throughout college, I barely cracked a book. It was far too laborious and time consuming to read. I faked it a lot! Determined that this would not happen to my own three children, there were weekly trips to the library. I discovered books on tape during one of these trips. I had heard about them, but I thought they were only available to blind people. What a difference they have made for me!!! I have listened to, finally understood and really enjoyed many of the books I should have read in high school and college. I finally get what the "big deal" is about books. It as made a huge impact in my life. Library are the most wonderful places! I have used the MnLink many times to access titles, fiction and nonfiction, that are not available in my library. How could one library system afford to purchase and house all the titles in all the different formats that help people be literate? Because of all these marvelous reading/listening experiences, I have decide to take a reading course along side my 11 year old son through the College of St. Thomas. Maybe they can help two auditory learners interpret the written word.
Minitex MISSION

- To enhance the effectiveness and efficiency of participating libraries
- To promote partnerships
- To pursue technological innovations
- To effectively share resources among libraries
- To promote interlibrary cooperation & collaboration among libraries and other organizations
- To provide discounts and savings for libraries through group licensing for library products and electronic resources
“Some Historical Perspective & Context”

- Minitex was established as a pilot project from 1969-1971.

- Original purpose was to supply loans in a timely manner from the University of Minnesota Twin Cities Libraries’ collection to participating libraries, especially in Greater Minnesota.

- The pilot project proved that supplying loans overnight was possible in Minnesota and it was cost effective and efficient and everyone associated with the project wanted to see it continued.
Minitex is Officially Established

- We received our first legislative funding on July 1, 1971 and we will celebrate our 40th year anniversary starting in July 2011.

- The Legislative intent for funding the resource sharing services of Minitex was to enable Minnesota libraries to share their collections to support students, faculty, and other users of libraries of Minnesota higher education institutions and state government. MN Office of Higher Education was our fiscal agent for state funding.
• Minnesota State Library Services also funded participation of public libraries in Minitex resource sharing since the original pilot project days in ’69. K12 school media centers were added later.

• And we added North & South Dakota in the 1970s and began working with WiLS in Wisconsin.
MULS & OCLC

• We created MULS beginning in 1971 – Minitex Union List of Serials which provided libraries with a list of holdings of serials, periodicals, & newspapers held by the University Libraries. And, then expanded that to include holdings of participating libraries to expand resource sharing.

• In the late 1970’s, we joined OCLC so libraries could begin to more efficiently locate monographs held by the University Libraries and we could more easily locate monographs held by Minitex participating resource sharing libraries.
• Investments by the State of Minnesota and the University of Minnesota Libraries have created significant collections and innovative services that benefit the state and region through cooperative library networks. Minitex provides the infrastructure to maximize the use of resources of the University of Minnesota Libraries and other libraries throughout the state and region and the distribution of these resources between and among participating libraries. In supporting Minitex, the State and Minitex Policy Advisory Council affirm that Minnesota's libraries work cooperatively to serve the information needs of Minnesotans, and there is an expectation that each library will contribute to the resource sharing enterprise in some way.
Pictures from the Past

• An early version of how MULS was created with a high tech table and the right sized trays! Just don’t ever drop those trays!
• MULS graduated from paper copy on a table to microfiche placed all over the region so library staff (and patrons) could locate journals holding the articles they wanted.
• Actually, this still looks familiar today – receiving and sorting packages of books and materials at Minitex.
Well, we had to get those beer boxes down to the bus depot somehow. Or, this may have been the CLIC staff picking up materials from Minitex to deliver to CLIC libraries.
Pictures from the Past

- One of our fancy custom made containers for materials going to a Minitex library.
• When a commercial courier wasn’t available we placed our boxes of materials on Greyhound to go to Moorhead, Mankato, Duluth and other Greater Minnesota cities where local libraries went down and picked up the boxes and left boxes for return to Minitex.
The conveyor is over 250 feet long and moves tubs at a rate of 2 feet per second.
Pictures from the Past

- A Minitex staff member typing requests on teletypewriters with a ‘high-speed’ printer in the foreground. I believe this was a step up from the paper tapes we used to create and use to transmit.
Pictures from the Past

- I believe this is a Texas Instrument terminal being used to do a database search.
Innovation & Growth

• We created in those early days an infrastructure for resource sharing that has existed, expanded and continues to grow to this day. We innovated as appropriate:
  • Funded downloading of electronic files of journal articles in the early 1990’s to the University Libraries & PALS.
  • Added subsidies of scholarly resources for academic institutions in the late 1990’s
  • Provided statewide access to databases for Minnesotans via the Web. (late 1990’s)
  • Added non book requests around 1995, which really changed the nature of resource sharing, in my opinion.
Innovation & Growth

- Involved in the Library Planning Task Force in 1990’s which ended up supporting the development and state funding of:
  - Created MLAC for libraries in Minnesota to store important but little used print materials (2000)
  - MnLINK and the MnLINK Gateway (1997-2004)
  - Electronic Library for Minnesota (late 1990’s into 2000)
  - Involved in a planning grant for LSTA funds to start the Minnesota Digital Library. (2000).
  - Added our scanning centers on campus and began scanning and transmitting requests directly to patrons workstations sometimes filling an ILL request in less than an hour.
None of this could be accomplished without the University of Minnesota Twin Cities Libraries serving as our host library and the participation & willingness of local public and private academic libraries, public libraries, special libraries, and K12 school media centers to share their resources.

The Minitex Delivery System continued to expand and add hours to decrease delivery time and provided the delivery system for PALS and the MnLINK Gateway to request materials directly from library to library using their respective interlibrary loan systems.
Direct Requesting Between Libraries

- This was a major change in resource sharing:
- Previously, requests had always been sent to the Minitex Office for handling, processing, straightening out citations, filling from the University Libraries’ collections, referring to other libraries for fulfillment.
- The direct requesting within PALS occurred back in the 1980-90’s and since the Minitex Delivery System was in place, it was natural for loans to move between libraries.
- Same thing began to occur with public libraries once they could request from one another and that continued with MnLINK Gateway and Aleph ILL.
Minitex Delivery System provides courier delivery Monday-Friday to higher education libraries statewide as well as state gov’t and regional & public libraries.

Private College Council Libraries served (17)
Minitex Today

• Minitex is an Information and Resource Sharing Program of the Minnesota Office of Higher Education & the University of Minnesota Libraries
  • Funded by MN Legislature to serve academic & state government libraries
  • Funded with federal LSTA funds by MN State Library Services to provide services to public libraries & school and special libraries
  • Minitex also contracts with North & South Dakota to provide services to libraries in those states.
• Minitex administers ELM, MnKnows, MnLINK Gateway and provides other services.
In addition to still lending books and articles we now are searching and filling requests for non books such as:

- Audiobooks
- DVDs
- CDs,

Consider: about 44% of MnLINK VDX requests rec’d at Minitex are for non books and therefore many of our referrals to other libraries for fulfillment are for nonbks.

And, we are now filling many requests for articles by scanning and sending e-files to an ILL Office or direct to the patron. Over 70,000 in FY10.
• Saved MN academic & state government libraries over $46 million through cooperative purchasing/discounts
• Received 431,131 requests for loans and copies from Minitex libraries in the three state region
• Almost 583,000 borrowing requests in the MnLINK Gateway
• Minitex Delivery System handled over 1 million items
• Over 17 million searches in ELM
• Over 18,000 AskMN requests occurred
• Over 4,460 attendees at workshops, webinars, conferences
• Continue providing support, billing, and advice and assistance for OCLC libraries
• Now have 1,366,528 volumes in Minnesota Library Access Center from 20 libraries of all types.
• Minitex cost of Electronic Library for Minnesota statewide licenses, & subsidized scholarly databases plus support $2.14 million or 38% of Minitex state appropriations. (doesn’t include $900,000 state ELM appropriations and LSTA training funds)
• Increasing education and training for digitization activities.
Minitex Budget Update

- Current state appropriations base is $6,031,000 for both Minitex and MnLINK Gateway.

- A reduction may occur in Minitex budget of $281,550 by the Governor & MN House for FY12/FY13. While in the MN Senate, the reduction is $531,000 annually.

- Higher Education Conference Committee has met and next meeting is Wednesday evening at 6:00PM.

- These reductions will affect Minitex services in FY12.
E-Books

• “The rapid adoption of ebooks presents an opportunity for libraries to work with publishers on licensing terms and conditions. It will be important for … libraries to actively promote including ILL privileges in eBook license agreements and ones that are beneficial to the reader, e.g. the ability to loan an entire work, just a chapter.” (1)

• Users want ebooks and if you can afford them, be careful with the licenses.

• This whole area is in flux with publishers feeling their way into it with sometimes putting restrictions in place.

  • (1) Task Force, Association of Research Libraries
Copyright
http://www.lib.umn.edu/copyright

- The new University Libraries' Copyright website, with heavily expanded and updated content, is now available. Major changes and additions:
  - Home page focuses on two issues - use, and ownership.
  - Fair Use Analysis Tool is now called "Thinking Through Fair Use" to emphasize that it is not a substitute for legal advice. Heavily updated the checkboxes and simplified some of the language. http://www.lib.umn.edu/copyright/fairthoughts
  - Copyright Decision Map is now called "Can I Use It?: A Map of Use Issues", and is available in both updated graphic form and a fully accessible outline form. https://www.lib.umn.edu/copyright/usemap
  - New material
  - Multimedia issues (specifically DMCA issues) - https://www.lib.umn.edu/copyright/multimedia
  - Creative Commons - https://www.lib.umn.edu/copyright/creativecommons
Licensing

• “The result of moving to licensed electronic versions rather than purchased print versions may leave … libraries with no right to lend to or obtain non-subscribed materials from peers if ILL privileges are not included in licensing agreements or if the agreements do not include a provision acknowledging that nothing in the license may restrict exceptions permitted under copyright law.” (1) qq

• Again, ILL librarians need to be in close contact with their electronic resources librarians on these issues.

• (1) Task Force, Association of Research Libraries
Public Libraries and Students

- Use of public library by academic students and high school students taking advance courses online.
- Numerous examples of those available courses in Minnesota.
- Also, adults taking online classes are finding their public libraries more convenient than their academic libraries and expect local community libraries to obtain materials for them.
- Remember our chart showing the Role of Libraries in the life of a student
South Dakota Changes

- We recently heard from the South Dakota State Library that they no longer had the funds to support ILL for their libraries through Minitex.
- We believe we have an alternative in South Dakota with the South Dakota Library Network (SDLN) and will know after May 10th if a solution has been found.
- We prefer one contract for support rather than working with 30 individual libraries to develop contracts and agree to costs.
- This could affect future resource sharing in the region.
Delivery …

• We are fortunate to have strong contracts with our commercial couriers…. However, that doesn’t mean they can’t all of a sudden go out of business because of competition and rising costs.

• As long as Minitex can maintain a Delivery System, we can continue to provide infrastructure for libraries to continue sharing resources.

• I expect the volumes of items we have seen in past few years to modify and level off and some decline take place. I don’t believe we will see much more than the 1 million items currently moving through Minitex Delivery system.
• Access to Internet and mobile phones, eBooks, and other electronic access has taken hold among your customers and there is no looking back, in my opinion.

• Libraries will need to adapt faster than in the past to keep up with the demands of their users who:
  • Will still want to borrow books their library doesn’t own.
  • Expect those books to be available quickly.
  • Will expect library staff to know all about helping them find whatever they want – and they will be contacting the library via Internet as well as phoning in and arriving in person.
  • And they want help in downloading e-books.
  • Remember keeping a customer is easier than finding a new one.
| **Welcome to the Shared Digital Future** |
| **HathiTrust is a bold idea with big plans** |
| **HathiTrust is a partnership of major research institutions and libraries working to ensure that the cultural record is preserved and accessible long into the future. There are more than fifty partners in HathiTrust, and membership is open to institutions worldwide.** |

- [http://www.hathitrust.org](http://www.hathitrust.org)

The University of Minnesota Twin Cities Libraries is a founding member of HathiTrust.
HathiTrust Update

- **HathiTrust Update**
  HathiTrust has just released an upgrade to the page turner functionality. The enhancements were collaboratively developed by the California Digital Library and University of Michigan, and include:
  - New views, allowing scrolling through volumes, flipping pages similar to a physical book, and viewing thumbnail images of all pages in a volume
  - Reorganized and streamlined interface, including prominent display of copyright status and re-positioning of navigation features
  - Quick-copy links for individual pages, in addition to permanent links for volumes
  - Improved user experience, including progress bar for full-PDF downloads

- We encourage you to give it a try at:
Mission HathiTrust

• To contribute to the common good by collecting, organizing, preserving, communicating, and sharing the record of human knowledge
Goals HathiTrust

- Comprehensive collection
- Preservation…with Access
- Shared strategies
  - Collection management, development
  - Preservation
  - Copyright
  - Efficient user services
- Openness
What is in HathiTrust?

- 8,625,158 Total volumes
- 2,297,041 Public Domain
- 4,722,664 Book titles
- 209,930 Serial titles

* As of May 1, 2011
~3.5M titles

~75% of mass digitized corpus is ‘backed up’ in one or more shared print repositories
The New Normal will affect all of us

- Current economic climate and environment is affecting all of us. For Example:
  - Federal LSTA funds were cut 11% for all state library agencies for FY11 (ending September 2011) and more to come in FY12 (starting October 2011).
  - Minitex state appropriations will be reduced by a minimal of 5% and could go up to 9.4%.
  - Local academic, public, K12 school libraries and state government libraries are facing reductions in budgets.
  - And, we may be looking at a MN gov’t shut down – again!
In Summary

• After lunch, you’ll hear a presentation on the “PERCEPTIONS OF LIBRARIES”

• Here is an opportunity to think about your own customers in your library and if the perceptions you hear are valid for your users.

• We have to improve in the telling of our story to our funders and to our users and they are not always the same people.

• Resource sharing is alive and will continue but it will change in the coming years as technologies change and users adapt. We need to change and adapt also.
Thank You