Reports included below are:

- U of M Twin Cities Campus, Wendy Pradt Lougee
- Multi-county, Multitype Library Systems, Ann Walker Smalley
- Public Libraries, Mary Lukkarila
- Private Colleges, Dan Gjelten
- State Government/Special Libraries, Karla Gedell
- State Universities, Joan Roca
- Metro-Area Public Libraries, Patricia Conley
- Minnesota Community Colleges, Ginny Heinrich

University of Minnesota – Twin Cities Campus Report
Wendy Pradt Lougee, University of Minnesota - TC
June 3, 2011

Recent Programs and Projects

Discoverability 3 Task Force Launched --As part of a continued analysis of the discovery environment, the Libraries’ Discoverability 3 Task Force was launched in April. The task Force will advance the Libraries' selection and implementation of a vendor-hosted “unified webscale discovery system” as a core strategy of our Discovery and Delivery initiative. Such a system is not unlike the approach that Google or other search engines use in gathering data together from disparate sources across the web into a central index for single search. The library-oriented version of this discovery tool will allow users to search local catalog and digital content information, massive aggregations of pre-indexed article information, and, where possible, full-text sources all from a single interface. The charge given to the D3 Task Force is to conduct a thorough evaluation of options and recommend a solution to serve as the unified discovery environment for the Libraries. The published reports of the Libraries’ earlier Discoverability efforts can be accessed at: Discoverability 1 <http://purl.umn.edu/48258> and Discoverability 2 <http://purl.umn.edu/99734>.

OCLC Numbers Added to Over 300,000 Records --In a major remediation project, the Libraries added OCLC numbers to 302,718 records in the UMN catalog. This project has been a priority for the Libraries, because the presence of OCLC numbers in UMN records is necessary for ingest into Google and HathiTrust, as well as for sending serial local holdings record updates (needed for ILL) to OCLC automatically.

New Amazon/Barnes and Noble Lookup Bookmarklet --A new bookmarklet that will make it easy for people searching for books on Amazon and Barnes and Noble to determine whether or not the University Libraries has the item was recently implemented. Instead of doing a simple ISBN search in MNCAT for the item, this bookmarklet utilizes the OCLC xISBN API to first find out all the possible ISBNs an item may have associated with it. In this way, this new bookmarklet can more definitively determine if we have the item the user is searching for. If you would like to use the bookmarklet yourself, point your browser to: <http://www.lib.umn.edu/howto/tools/search-bookmarklet>.

Medical Library Association Annual Meeting --The Medical Library Association (the “other” MLA) annual meeting took place at the Minneapolis Convention Center May 13-18, attracting 2,000 national and international colleagues and vendors. Many Health Sciences Libraries staff were involved in significant planning for the meeting over the past two years, joined by more than 50 local public, special and hospital librarian volunteers during the meeting itself serving as ambassadors for our city. The Bio-Medical Library hosted three MLA continuing education courses, the University of Pittsburgh’s Certificate in Advanced Study in Health Sciences Librarianship capstone event, and international visitors from Taiwan and New Zealand. Health Sciences Libraries staff presented a number of papers and posters in addition to serving in leadership roles on several committees.
Journal of Veterinary Medical Education Focuses on Veterinary Information/Libraries  --In fall 2009, André Nault, Veterinary Medical Librarian, suggested to the Journal of Veterinary Medical Education (JVME) that they consider an issue dedicated to “veterinary information/libraries.” JVME is published by the Association of American Veterinary Medical Colleges and is the only journal dedicated to veterinary education. His suggestion resulted in his appointment as guest editor for two special issues on this topic. The first issue has been published (volume 38, number 1), with the next issue due out shortly. André Nault had the lead role in choosing paper topics and authors, which proved to be a unique opportunity for veterinary libraries to market themselves and their activities and to educate readers consisting largely of veterinary college administrators and faculty.

University Libraries’ Lisa Johnston is Awarded the Academic Innovators Award  --Lisa Johnston, Research Services Librarian, received the first annual Academic Innovators Award, given by the Academic and Research Libraries Division (ARLD) of the Minnesota Library Association. The award recognizes outstanding recent contributions to advance the mission of an academic library in Minnesota through an innovative project, program, or service. The ARLD chose Lisa Johnston because of the campus-wide data management program that she and colleagues developed to support the National Science Foundation's recent requirement that all grant proposals include a data management plan. This program includes workshops, a web site, and consulting services that have become a model for other universities around the country. See http://www.lib.umn.edu/datamanagement for more information about the program.

2011 Science Quiz Bowl  --The Science & Engineering and Mathematics Libraries again hosted a successful Science Quiz Bowl on April 10 for students in the College of Science Engineering (CSE) to kick off “CSE Week.” About 130 students participated in a double-elimination tournament that lasted nearly eight hours -- resulting in a victory for a team composed of members from the student chapter of Engineers without Borders. For more information, see http://sciweb.lib.umn.edu/sciencequizbowl/ or contact Kristine Fowler, Quiz Bowl director and mathematics librarian (fowle013@umn.edu).

Upcoming Exhibits and Events:  http://blog.lib.umn.edu/lib-web/events

Mary Casanova, Author Presentation and Kerlan Friends Annual Meeting

What: Kerlan Friends Annual Meeting featuring Mary Casanova
When: Saturday, June 11, 2011 • 2:00 p.m.
Where: 120 Elmer L. Andersen Library
Reservations are encouraged: clrc@umn.edu or 612-624-4576

Mary Casanova's recent books include The Day Dirk Yeller Came to Town, The Klipfish Code, Moose Tracks, and Utterly Otterly Night. Her manuscript drafts are held by the Kerlan Collection, some of which will be on display. Autographing follows.

MERGE: Materials Methods Minds
What: Exhibit (free and open to the public)
When: Wednesday, June 1 – Thursday, June 30, 2011
Where: Architecture and Landscape Architecture Library, 210 Rapson Hall

A juried exhibition of University of Minnesota student and faculty work coinciding with the Surface Design Association Conference

Submitted by Wendy Pradt Lougee, University of Minnesota, TC Representative
Central MN Libraries Exchange (CMLE) --Patricia Post, Director

Recent CMLE Events

April 11: MEMO/CMLE Spring Meeting --Over 40 attended this event at the new St. Michael Public Library. CMLE staff offered programming and implementation assistance to MEMO co-chairs. We had a rep from Barnes and Noble demo the Nook, and talk about using the Nook in libraries and schools. Then, we convened a panel of experts from schools engaging in iPad/iPod initiatives either this year or next year. Staff from Little Falls and Becker, who will be implementing 1 to 1 iPad initiatives next year responded to questions and offered lessons learned. The evening also included a catered meal.

May 17: Nook and Overdrive Knowhow workshop --St. Cloud Barnes and Noble offers a class each week to customers in working with your Nook, including tips and tricks for downloading Overdrive e-books. CMLE sensed an opportunity for offering this training more widely to academic, public, school and special librarians in Central Minnesota. The event will be in late afternoon, with a light pizza dinner during the two-hour workshop. We are receiving lots of positive feedback in response to this offering and will likely repeat it again at a later date.

Projects/Services/Activities

The MN Council of Nonprofits (MCN) recently announced the 30 nonprofits selected for its nine-month Performance Management Leadership Institute. CMLE is one of the thirty in this cohort, and welcomes this opportunity to enhance the capacity of the organization. The Institute is funded through one of five federal Nonprofit Capacity Building Gants, this one received by MCN. The Institute provides a structure, tools, resources and technical assistance to implement performance management strategies in small to mid-sized nonprofits. A bonus component of this program is fourteen hours of professional consulting, to be used in whatever way makes most sense to director Patricia Post.

CMLE staff recognize their need to stay connected and relevant to our many school media staff. We are staffing up with iPad2’s to more closely understand and support the needs of school media centers. In many cases, these staff are being asked to help integrate new 21st Century Skills and new technologies in the classrooms. Some media specialists have always done this, but in other districts, this is a new focus with some urgency. CMLE staff will work closely with Little Falls and Becker as these initiatives develop further. CMLE will be there to assist and coach as this exciting work unfolds in the twelve counties of Central Minnesota.

Interlibrary loan services are functioning well, and we continue to rely on student workers to process the task level functions of this service, with minimal staff oversight. The number of requests continues to decline as they have over the past six years due to several factors including lack of staffing in media centers. End of the year marks the return of ILL materials from school media centers.

Publication of issues three and four of the Exchanger newsletter happened in March and May. We continue our focus on news in our 12-county region from academic, school, public, and special libraries.

Initial plans are underway for our CMLE Fall Annual Meeting. Location and author are pending.

Patricia Post is co-authoring an article with SCSU archivist Tom Steman about History Day @ SCSU.
Metronet—St. Paul — Ann Walker Smalley, Director

Metronet MILI (Metronet Information Literacy Initiative) has completed another successful year in the Minneapolis School District. You can view participants’ final projects here http://metronetmili.pbworks.com/w/page/40637649/10-11%20Final%20Presentations. Below are several that discuss how much they learned about and used ELM and/or the Research Project Calculator with their students.

Note that some of the impact is lost because most narrated their presentation:

- Nonie focused on what she used the most with her students. Her presentation includes the helpful resources in the Research Project Calculator, helpful tips on searching Google, the ELM databases, Diigo, Google Books, etc. http://animoto.com/play/qkeC0sfLms5QWOH0SrmBhg

- Shirley emphasizes how much she learned that will help her when she's working with students and their research. Diigo, RSS feeds, all of the things available through MnKnows, especially the ELM databases, and so much more.

- http://animoto.com/play/DVxTQxp0ySEGYViDY18wbQ

- Mary shows her love of RSS feeds, Google Docs, the Research Project Calculator, the ELM databases, and Diigo. On the ELM databases slide make sure to check out the great handout about ELM that she gave her class!

- https://docs.google.com/present/view?id=dfgjpjvq_7ht9p2qdg

- Kari focused on all the things she learned in MILI and how she collaborated with teachers on them in her presentation. It's a great presentation highlighting the collaboration between media specialist and teacher. http://prezi.com/g2ibdsy3qkqa/mili-presentation/

MILI, Jr., an information literacy initiative for elementary school teachers and media specialists patterned on MILI, had a four-week tryout in Spring Lake Park School District.

MILI, Jr. and the original MILI will be offered in Minneapolis Public Schools, Spring Lake Park Schools, and Bloomington Public Schools in the 2011-12 school year.

Camp Read-a-Lot will take place August 9 & 10 at the Pavilion at Como Lake in St. Paul. Avi, the children’s and young adult author, will speak both days. This project has inspired Camp Read-a-Lot programs in SELCO/SELS and, new this year, in SAMMIE/Plum Creek/Pioneerland. Avi will speak at all of these Camp events.

Metronet arranged a professional development day for secondary media specialists from Minneapolis Public Schools. The topic was “What Students Need To Be Research Ready for College” and focused on the research process, ELM databases, and what students can expect when they are first year students. Jennifer Hootman and Matt Lee from Minitex and Mary Schoenborn from Wilson Library presented. Most participants took advantage of a “bonus tour” of MLAC led by Kathy Drozd. The morning was rated as the “best ever” professional development day by the media specialists.

Metronet and MELSA organized an Osher Lifelong Learning Institute class on 21st century libraries. Participants heard brief presentations on 8 library topics from Minnesota library structure to advocacy and the role of school libraries in lifelong learning. These libraries hosted the OLLI class: Minitex/University of Minnesota Andersen Library/MLAC, Minneapolis Central, St. Paul Central, MnDOT Library, Legislative Reference Library, Nokomis Library, Minnesota Historical Society Library, Roseville Library, and MCTC Library.
Metronet recently held two Wind Downs: April 27 at Roseville Library on Managing eBooks and May 17 on QR Codes in Action. The next Wind Down is Twitter for Job Seekers on June 23 at Wentworth Library in West St. Paul.

LeAnn Suchy, MILI Program Manager, presented two sessions at the Library Technology Conference: My Life as a ChaCha Guide and Things In a Flash.

Metronet submitted five proposals in collaboration with its partners in information literacy and other efforts to the national AASL Conference to be held in October in Minneapolis. Three of the five were accepted. In addition, LeAnn Suchy’s session on MILI was accepted.

The Futurists Group met with the Steering Committee on March 19 to discuss their progress.

The Metronet Director and two Futurists presented a breakout session at the first ever Public Library Association Spring Symposium on March 30.

**North Country Library Cooperative --Linda Wadman, Director**

NCLC continues to their strategic planning process. The past weeks have included meeting jointly with Arrowhead Library System staff to discuss the possibility of a merger or contractual arrangement to provide multitype services to the region. The NCLC planning committee met May 17 to share the outcomes of that discussion and to develop plans for a proposed joint task force.

Goals and actions plans for those goals were developed. Low priority services that will no longer be provided were developed and resources will be redirected to higher priority items outlined in the action plan. The values statement and mission developed in the first meeting were reviewed and no changes were made to either one. Progress indicators/outcome measures will be developed.

An e-reader/e-book presentation for member library staff has been arranged for 10 A.M. July 14 at the Arrowhead Library System/NCLC building in Mountain Iron. A repeat will be done on August 24 following the ALS COMPASS User's group meeting at approximately 1:30.

**Northern Lights Library Network -- Ruth Solie, Director**

The 23rd Spotlight on Books Conference was a great success. It began a day early this year with the addition of a Thursday evening soiree featuring a book discussion, a Skype session with author Mary Casanova, networking, and lots of chocolate. The high-energy Conference included Friday workshop with Anita Silvey, Friday evening Lightning Rounds, and Saturday authors Mike Wohnoutka, Sarah Weeks, and Alison McGhee, along with numerous book displays, 6 regional authors, and author book signings.

Ruth continues to work with the early childhood education and literacy programs in the area. Special concentration has been on the White Earth Early Childhood Readmobile. NLLN represented libraries at a recent early childhood community celebration on the White Earth Reservation attended by over 300 pre-school children, parents, and caregivers. NLLN will sponsor children’s author John Coy’s appearance at the Communities Collaborative Brain Development Conference in Mahnomen, August 9-11.

Ruth attended the first ever Follett Library Users Conference in Chicago in March. This was a valuable opportunity to network with others and to talk directly with Follett representatives about Follett services and programs that meet the needs of the North Star Library Consortium.

NLLN has awarded 38 Continuing Education Scholarships in FY2011 and has plans for a special scholarship opportunity to encourage school media center staff from this region to attend the national AASL Conference being held in Minneapolis in October.
Planning is in the works for a Back to School workshop in August, for a Destiny training session in June and for the MN Fall library Conferences (MLA/AASL).

NLLN is in the process of interviewing candidates for the position of NLLN Executive Director. We received a good pool of candidates and are in the process of final interviews. We hope to have a new Director in place by mid-July.

As of July 1, Ruth Solie, current director, will transition to a new six-month part-time position as Consultant for Special Projects and Transition. This will allow for transition between directors and for Ruth to complete work on several special projects already in place.

Southcentral Minnesota Inter-Library Exchange --Dayle Zalenka, Director

SMILE and TdS have submitted a merger proposal to the Department of Education and are still awaiting feedback.

The SMILE National Library Week Celebration was a success with over 40 attendees who came to hear Rep. Dean Urdahl discuss his historical fiction works Uprising and Retribution that take place in the Minnesota River Valley and Kandiyohi Lakes region during the Sioux War. We also held a silent auction and raised over $800 for the Fran McDonald Scholarships, which are granted to library staff members in the SMILE region each year to attend conferences and continuing education.

We are conducting a marketing and training blitz this summer and fall in support of our EbscoHost Novelist subscription in order to raise awareness and usage.

The Traverse des Sioux Overdrive contract contains language that will allow any academic institution or school in the region who purchases the equivalent Academic or School product from Overdrive, Inc. to set up a reciprocal access agreement with the TdS Public Overdrive product. Martin Luther College in New Ulm will be first reciprocating partner.

SMILE is switching from a fiscal year to a calendar year to simplify reporting to the Board. We will be conducting a six-month audit to make this move possible.

Southeast Library System (SELS) --Michael Scott, Assistant Director

FY2012-14 Strategic & Technology Plans --Work continues on the SELCO-SELS strategic and technology plans for FY2012-FY2014.

Tentative approval by the SELCO/SELS Executive Committee will be sought on May 23, 2011.

SELCO ILS Upgrade --SELCO staff continue preparing for the Horizon 7.5.1 upgrade, May 24 – 26. The regional activities will result in downtime for the 87 SELCO Online Libraries.

Our Horizon Integrated Library System (ILS) runs on equipment installed in 2003, equipment that is fast approaching “end of life”. The Horizon 7.5.1 upgrade will replace old hardware and improve reliability and scalability in a virtual environment. The Horizon 7.5.1 upgrade will move SELCO to SirsiDynix’s current release with new software features and bug fixes.

Depending on the specific SELCO service, some functions will be down, some will be partially available, and others will be fully functional. For more specifics, check the SELCO website: http://www.selco.info/display/ils/Horizon+7.5.1+Upgrade

Camp Read-A-Lot --SELCO will host our third annual Camp Read-A-Lot on August 8-9, 2011 at the Eagle Bluff Environmental Center in Lanesboro.
The Primary Grades (Grades 2-5) Camp will take place on Monday, August 8. The Newbery-winning author of more than 70 books, Avi, will be one of our featured speakers!

Early Literacy (Birth-age 5) Camp will take place on Tuesday, August 9 and feature children’s author, David LaRochelle.

For information: [http://campread.selco.info/](http://campread.selco.info/)

**Southwest Area Multicounty Multitype Interlibrary Exchange [SAMMIE] --Robin Chaney, Director**

March 1 SAMMIE and Plum Creek Library System sponsored a bus trip to the Capital for Library Legislative Day. Our group of 19 included high school students, library staff, library board members and library friends. Participants visited with their elected officials and then had a chance to attend a legislative hearing on Legacy funding. Some of the group contributed their experiences to SAMMIE’s web site at [http://www.sammie.org/scholarships](http://www.sammie.org/scholarships).

April 26 SAMMIE sponsored a workshop on *Preparing for a Disaster: Writing and Updating a Comprehensive Disaster Plans*. Elisa Redman for the Midwest Art Conservation Center was the presenter.

May 13 SAMMIE sponsored a Teen Summit for staff serving Teens in member libraries. The 24 participants discussed establishing Teen Advisory groups, programs for Teen Summer Reading and Teen Spaces. It is hoped that this will become an annual event.

Submitted by Ann Walker Smalley, Multi-county, Multitype Libraries Representative

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**Public Libraries Report**

Mary Lukkarila, Director, Cloquet Public Library

June 3, 2011

**Babbitt Public Library -- Debby E. Bocnuk, Director**

Babbitt Public Library is slated for the installation of glass work by Ron Benson and sculptures by Margie Iraci during June, thanks to legacy funding. The glass piece will depict a geyser of water with a figure holding a book, 5’ tall blue glass laminated to a mirror backing. Iraci's sculptures will reflect the Babbitt area in scenery made of steel, aluminum, and copper. Also, incorporated into the sculptures are core samples, taconite, and the first hand formed pellets from Babbitt's mine. Finally, Babbitt art teacher Darilyn Ronn will put together a collage of book characters drawn by Babbitt students.

Babbitt Library staff and board are happily anticipating the award of $4,000 from Cleveland Cliffs to be used for a new copier/printer. The Babbitt Lions Club and Friends of the Library are contributing to this project as well.

**Cloquet Public Library -- Mary Lukkarila, Library Director**

The Cloquet Public Library will continue remodeling the children’s and reference desk areas. As part of the plan, a new microfilm reader/printer will be added.

The Friends of the Library recently authorized the purchase of a Kindle and Nook loaded with some popular titles. First it will be used for staff training and then allowed for check out to the public. Staff has been receiving many requests from the public on how to download Overdrive e-books to their devices.
**Duluth Public Library --Carla Powers, Library Director**

A local artist, Scott Murphy, is painting a mural in the library's plaza. The project was coordinated with help from the Arrowhead Library System and is being paid for with Legacy funds. Scott is painting a curved surface to look like a bookshelf with large books.

On June 8 DPL is sponsoring a performance by CLIMB Theatre called "Return to Honor." The library is partnering with Veterans’ Memorial Hall and the City of Duluth, which recently was named a Beyond the Yellow Ribbon community. "Return to Honor" focuses on the challenges that soldiers face when they return home after combat.

As a result of our strategic plan, we are doing a staff reorganization. We have created three new supervisory positions and are in the midst of getting them filled. Once the positions are filled we will be realigning other staffing resources to better support the library's service priorities.

**Grand Marais Public Library --Linda Chappell, Director**

Work on an addition to the library will begin in June. They will move into the school for an estimated 4 months and will move only part of their collection. There will be limited availability of their materials. They will be closed for one week for move: June 12-18. Plan is to reopen in November.

**Hibbing Public Library --Ginny Richmond, Director**

We have almost completed our five year Strategic Plan 2011-16. I am reading the final draft now. It will need to be adopted by the Library Board (in June or July).

Hibbing PL continues to work on major building issues. We have no maintenance or custodial staff (either at the Library or City Hall) resulting in health and safety issues (and embarrassment and stress for the remaining staff). We continue to run the library with two fewer full-time staff than we had in 2007 (and 3 fewer than pre-2003 LGA cuts).

We have three major infrastructure projects in various stages:

1) Energy Efficiency Community Block Grant – ARRA/Economic Stimulus funds through the MN Dept. of Energy Security (now called the Division of Energy Resources, still in the Department of Commerce) in its third year with very slow progress due to Historical Significance (National Historic Register eligible) designation. The intent was to replace the original windows with high efficiency, LOW MAINTENANCE windows. The grant also contains a small amount for HVAC upgrades (variable frequency drive fans to lower the incredibly loud sound of the air conditioning and updated computerized temperature controls.) Project total $179,000 of which $100,000 is grant.

2) Iron Range Resources renewable energy grant (to City of Hibbing) – placement of photovoltaic solar panels on the roof of the library as a community showcase project with direct reduction of electrical kilowatts being charged to the library’s monthly utility bill.

3) Guaranteed Energy Savings Contract – a city-wide analysis of all city owned buildings with recommendations for improvements to lighting, HVAC, building envelope, etc. that would result in large annual utility savings to the City of Hibbing.

All of these projects have been stalled due to mix of politics, changes of elected and administrative officials, and budget uncertainties.

**International Falls Public Library --Diane Adams, Director**

International Falls Public Library is celebrating 100 years of service to the community this year.

**Rochester Public Library --Audrey Betcher, Director**

We participated in Library Journal’s Design Institute at Hennepin County Library on May 10th. We were lucky enough to be selected to work with architects from HGA on our Design Challenge. It was a fun experience.
The legislature has removed the library expansion project from the local sales tax option. We are disappointed, but some very good planning has occurred that better prepares us for the future.

We will have many changes in the library’s management team this summer. Jean Jahn, Head of the Computer Center, is retiring. Steve Mosing will be taking over for her. Beth Warfield, Head of Children’s Services, will also be retiring at the end of June. Heather Acerro from the Fort Wayne (IN) Public Library will be her replacement. James Rentz, Head of Technical Services, will be leaving in July. No replacement has been named yet.

We are in the process of replacing our bookmobile.

Submitted by Mary Lukkarila, Public Libraries Representative

Private Colleges Report
Dan Gjelten, University of St. Thomas
June 3, 2011

Carleton College --Jennifer Edwins, Interim Library Director
Sam Demas is retiring this summer, and Jennifer Edwins will serve as Interim College Librarian beginning June 1. Jennifer has worked at Carleton for 30 years, most recently as assistant to the College Librarian and Loan Services manager for the past 13 years.

We are completing an internal and external review of our very active Reference and Instruction department.

Explorations are underway towards experimentation with pay-per-view licenses for journal content, and for an expanded e-books plan.

Nat Wilson, Digital Archivist, has developed a conceptual framework for archiving college digital content of permanent value. He has applied the framework to several categories of materials (e.g. college photos, audio and video recordings of speakers), and is working out scalable workflows to capture a larger portion of digital archives.

The collection budget will be cut by 1.9% in the year ahead and we are planning a reduction in spending for print monographs.

A Bridge Consortium Discovery Tool Task Force has recommended that we improve our web portal presence, implement the catalog overlay VuFind (via MNPALS as vendor), and continue our analysis of discovery tool options. The first two will be implemented this summer, and the selection of a discovery tool will continue next year.

Carleton will be implementing the Colorado Alliance electronic resources management tool "Gold Rush" beginning July 1.

College of St. Benedict/ St. John’s University --Kathleen Parker, Library Director
The College of Saint Benedict will celebrate its centennial in 2013. As the College plans its centennial events, we are experiencing a correlated increase in requests for archival materials. This has prompted us to pay increasing attention to archives at both CSB and SJU, with plans to digitize more resources and redirect staff time to organizing and preparing finding aids for archives and special collections. Our work with the Minnesota Digital Library has been enormously helpful in preparing us for these tasks, giving us opportunity to build on previous experience with everything from workflow to metadata standards. Watch for new content on the
Archives web sites for CSB (http://www.csbsju.edu/CSB-Archives.htm) and SJU (http://www.csbsju.edu/SJU-Archives.htm) over the coming year.

**Concordia College (Moorhead) --Sharon Hoverson, Library Director**

Carl B. Ylvisaker Library completed a self study during this academic year. Dr. Larry Hardesty served as our outside consultant. The self study includes a report from the library, hiring an outside consultant, writing a reaction to the consultant’s report, discussing the reports with appropriate administrators, and changing our goals and initiatives accordingly. Our library has not undergone a self study since 1999.

Library Faculty recently completed writing Information Literacy learning outcomes for the four years a student is at the college. We revised our student learning outcomes for the first year program and added outcomes for the sophomore and junior years and for the senior capstone courses. We also updated our assessment plan to assess these outcomes. Next year we will work on further implementing the outcomes and assessment plan.

Our library developed an Undergraduate Research Award for exceptional student research projects this year. We had 13 papers submitted with the “winner” recognized during the college’s Celebration of Student Scholarship days in March. We were impressed by the caliber of papers we received and their research methods.

**Gustavus Adolphus College --Barbara Fister, Library Director**

Our big things for the year: we digitized our music CD collection and have made it available through the catalog in a way similar to Indiana University (and are in the process of turning the music library space over to the music department - which will solve a staffing issue for us); we got funding finally (!) to get Content DM after filling up the free version with archives material and a prototype IR; we offered a new partial-credit course to encourage reading; we piloted a program to train students to staff the reference desk from 10 pm to midnight; we dismantled our old reference desk, set up a temporary one for side-by-side reference that gave us enough experience to design a new one; we have a new design ready for our library website's front page and will be migrating over the summer ... wow, we had a busier year than I thought. Thanks for reporting for all of us.

**Macalester College --Terri Fishel, Library Director**

Reorganization --The library and media services had an external review in the fall of 2010. The overall report looked favorably on the library and media services, but there were some issues we felt we needed to address. As a result of the report, we had a two-day retreat in May to review suggestions for change and to discuss other ideas for process improvements. The second day of our retreat focused on reorganization issues and was led by Sam Demas, College Librarian for Carleton. The staff will be discussing proposals for changes that will be immediate, as well as planning for long term changes.

New Hire --We are pleased to report that Ginny Heinrich, class of 1990, and formerly at the Minneapolis Community and Technical College, will be joining our staff in August. We are very pleased to have Ginny back in the library. She is joining us as a reference and instruction librarian with assessment responsibilities.

New Initiative, publishing a book --The library has embarked on a digital project that will take a couple of years, but will result in a multi-media electronic book. We have completed one chapter and a video of the author, Professor Emeritus, Sears A. Eldredge talking about his work on Captive Audiences/Captive Performers: Music and Theatre as Strategies for Survival on the Thailand-Burma Railway, 1942-1945. You can read the first chapter here, http://digitalcommons.macalester.edu/thdabooks/1/

Macalester Library Student Employee, Minnesota Student Employee of the Year --Congratulations to Kaija Bergen, Office Aide in the library, for being named both Macalester College and the State of Minnesota Student Employee of the Year. As the winner of the state competition, she received an additional certificate and a check for $75. This is the first time a Macalester student has been named Minnesota Student Employee of the
CLIC Professional Development Activity – Focus on Teaching  --The CLIC Consortium has implemented a yearlong initiative beginning in June to focus on professional development activities that will enhance our effectiveness in teaching. In addition to looking at teaching in the classroom setting, we will be looking at teaching as it relates to student employment, as well as mentoring. Our initiative will include all CLIC staff who are interested in exploring this topic and learning more through workshops and the development of communities of practice. We will be bringing Char Booth, author of *Reflective Teaching/Effective Learning*, in to do a workshop on October 28th at Macalester College. We will be inviting our colleagues at other academic institutions to participate in this workshop later in the summer. We are in the process of setting up a blog and web presence, which will be shared with the broader academic community later this summer.

Northwestern University – Ruth McGuire, Library Director
Facility items for Summer 2011: new carpet on lower level of library and additional power outlets being added throughout the building

NWC will open its new “student center” this summer and be ready for full service by the time students arrive in August. We are excited for this new building and also interested to see how it may impact the use of the library facility. The CLC is directly across the quad from the library. Up to this point, we have been the community site on campus, especially “after hours.”

Our Weekend Supervisor moved on to a professional position. We are able to hire to re-fill the position and currently have it posted. We are receiving numerous, good applications, The new person will begin early August. As far as our frozen librarian position, it was not unfrozen for the next fiscal year, but, thanks to the data and reports given to my VP, we did not have to make additional cuts.

I attended the CLIR/CIC workshop on Work Restructuring at the Library that was held in Denver on May 23-25, 2011. I will be using what I learned to continue with the library’s strategic planning. During NLW, we held a focus group to follow up on service satisfaction looked at in the LibQual+ Survey and had several volunteers who did usability testing on our LibGuides site.

Along with CLIC: implementing WorldCat Local this summer; one of my librarians is on the task force that will be providing year-long programming for CLIC for ’11-’12 related to Char Booth’s book, *Reflective Teaching, Effective Learning*; circulation supervisor will be part of the CLIC task force charged with looking at the next generation ILS; implementation of Coutts myILibrary.

University of St. Thomas – Dan Gjelten, Library Director
Use of the Libraries’ mobile site [http://www.stthomas.edu/libraries/m/#home](http://www.stthomas.edu/libraries/m/#home) has rapidly grown – over 7500 hits since launch in mid-January. The mobile start page is one of the top 10 visited pages on the Libraries’ site and visits there make up 3-5% of our page hits/month.

Two senior library staff have been asked to consult with major library vendors (JSTOR and Serials Solutions) on their business plans for new products. UST staff have also helped support the negotiation of a license with Coutts for the purchase and use of e-books.

A survey conducted with faculty who teach introductory research courses assessed their perceptions of the information literacy skills of their students. We are analyzing the results which include a ranking of those skills which the faculty thought students on arrival in the course, and those which they wanted them to know upon completion.
The Libraries’ media collection was moved from the third to first floor of O'Shaughnessy-Frey Library in an effort to consolidate service points in the library following the loss of positions to early retirements.

The Libraries’ have supported and hosted the development of our institutional repository – UST Research Online (with Digital Commons) and have already had many successes, including faculty publications discovered by scholars around the world and which have lead to additional publications and even media coverage.

Events in the library this spring have included a reading by St. Paul’s Poet Laureate, Carol Connolly; receptions in our Special Collections department for the Ambassador of Luxembourg and for the grandson of Christopher Dawson (whose manuscript collection we own); our annual reception for faculty authors and our thirteenth annual “Poetry on the Patio” reading by UST faculty and staff of their favorite poems.

**CLIC – Tom Nichol, Library Director**

Five of the eight CLIC libraries are now actively at work on bringing up WorldCat Local. WorldCat Local is already in use at two of the CLIC libraries, bringing the total to seven.

All eight CLIC libraries will soon be acquiring e-books through MyiLibrary.

CLIC has also initiated a professional development program aimed at developing a community of practice of librarians and library staff members who seek to improve their teaching effectiveness. Terri Fishel, director at Macalester College library, is coordinating this program.

We have moved our mail server to the cloud, and by mid-summer our III system will also be hosted remotely.

*Submitted by Dan Gjelten, Private Colleges Representative*

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**State Government/Special Libraries Report**

Karla Gedell, Minnesota Attorney General Library

June 3, 2011

**CALCO Activities**

CALCO librarians Dru Frykberg (DEED) and Karla Gedell (AG), along with Kirsten Clark (U of M) presented an updated version of “20 Web Sites in 20 Minutes” at the Enhancing Quality Staff (EQS) Symposium on May 3. Summaries of the federal, state, and local government web sites highlighted in the presentation can be found on the accompanying blog, 20 New Favorite Government Web Sites ([http://mlagodort.wordpress.com/](http://mlagodort.wordpress.com/)).

**Attorney General Library – Anita Anderson, Law Librarian**

The Attorney General Library held its 17th Annual Library Open House on April 14 in honor of National Library Week. This year’s theme was “My Favorite Books.” AG staff submitted their favorite books, which were compiled into an annotated list that was distributed office-wide. Ten names were drawn from a hat to have personalized READ posters created with their image and favorite recommended book. Anita Anderson created the “Blind Date with a Book” game, where dice were shaken and a token moved on a board. Players landed on a square, then went to the corresponding table filled with wrapped “mystery books” marked only with “F” (Fiction) or “N” (Non-fiction). We cleared out our home libraries and staff received a free book! We also displayed an iPad, a Kindle, and a smartphone with a Kindle app to allow staff to try out new ebook technology.
Dept. of Employment & Economic Development Library (DEED) – Dru Frykberg, Senior Librarian

The DEED Library is helping prepare state government staff for a series of visits Gov. Dayton is making with leading Minnesota employers. Fortunately, the library recently subscribed to Hoover’s and FirstResearch to access additional information on companies, executives and industries.

Brooke Roegge, a librarian who manages the agency’s Twitter account @PositivelyMN, led DEED to a B2B Twitterer of the Year Award from B2BTOTY. DEED was runner-up in the B2G (Business-to-Government) category.

Roegge and DEED librarian Dru Frykberg have also been presenting, or preparing to present, at conferences, including:
- Roegge will present “Twitter for Jobseekers” 4:15 p.m. June 23 at the Metronet WindDown at the Wentworth Library in West St. Paul.
- Frykberg and DEED colleague Rachel Vilsack presented “Uncover the Hidden Job Market” at DEED’s Job Seeker Counselor Conference April 7 in Alexandria.
- Frykberg, along with Kirsten Clark of the University of Minnesota and Karla Gedell of the Minnesota Attorney General Library, presented “Speeding Dating for Library Staff: Meet Your Favorite Government Websites” at the May 3 Enhancing Quality Staff in Changing Times Symposium at the University of Minnesota.

Dept. of Natural Resources Library – Tracy Waterman, Librarian

No report.

Legislative Reference Library – Robbie LaFleur, Director

No report.

Minnesota Historical Society – Sarah Quimby, Library Processing Manager

No report.

Mn/DOT Library – Sheila Hatchell, Director

A summary of last year’s library activities is highlighted in Mn/DOT’s Research Services 2010 annual report, available online at http://www.dot.state.mn.us/research/annual-reports/2010/mndot-research-services-2010-annual-report.pdf#page=21.

The value of Transportation Libraries and the need to invest in them is featured in the nationally-distributed civil engineering publication Public Roads. “Masters of Information” is available online at http://www.fhwa.dot.gov/publications/publicroads/11mayjun/01.cfm.

Qin Tang, Mn/DOT Library’s Technical Services Librarian wrote an article on the library’s Commissioner’s Reading Corner, which is available on the SLA Minnesota Chapter’s website at http://units.sla.org/chapter/cmn/comm/bulletin/Spring2011.pdf#page=5.

Mn/DOT Library, in collaboration with the Minnesota Legislative Reference Library, hosted students from the University of Minnesota’s Osher Lifelong Learning Institute on April 13th. The purpose of the gathering was to educate the students about special/government libraries and how they differ from academic, public and school libraries. At Mn/DOT, we featured civil and transportation engineering publications that most, maybe no other libraries collect. We explained the mission of our library in particular, the value of state government libraries in general, and the fact that many state government libraries have closed and that some remain under the threat of closure. We shared a list of recent reference questions, most of which needed triaging in order to begin to
understand the complex nature of the question. My favorite comment was “I never knew transportation could be so interesting” – my sentiments exactly!!! The event was coordinated by Chris Olson and Ann Walker Smalley, and we are grateful they chose to visit our library.

Sheila Hatchell and Karen Neinstadt visited the U.S. Army Corps of Engineers St. Paul District Library in downtown Saint Paul. Librarian Kevin Bokay gave us a tour and explained the structure and purpose of these federal libraries. They have an amazing and extensive map collection related to hydraulics and in particular, the Mississippi River.

We would like to introduce our new student worker, Christie Schultz. Christie is an MLIS student at St. Catherine University. She will be working on various projects as she becomes immersed in civil and transportation engineering library services. The hiring of Christie was made possible through the Minnesota Transportation Libraries partnership between the University of Minnesota Center for Transportation Studies, and the Mn/DOT Library.

Mn/DOT Library, in collaboration with consultants from Modern Design and Law Library Consultants, were presented with the Award of Merit for posters and banners created through the library’s marketing and communications plan efforts during 2010.

Mn/DOT Library is engaged in a digitization project with, and funded by, the Minnesota Digital Library. Minnesota Highways, the department’s employee newsletter from 1951-1976, is an important resource for information on the development of highways in Minnesota. It provides an in-depth perspective on the development of Minnesota’s transportation infrastructure during a time period when post-war funding authorizations provided for major transportation expansion at the national and state levels. We look forward to having this important publication available online which will provide us the opportunity to preserve our paper copies.

**Minnesota Revenue Library – Donna Davis, Senior Librarian**

The MN Dept. of Revenue is in the process of hiring a librarian. Donna Davis will be retiring soon. Interested? To view full job announcement and instructions on how to apply online, go to the State Careers web site at [http://www.careers.state.mn.us](http://www.careers.state.mn.us) and search for job posting number 11REV000211. Online resumes must be received by June 6, 2011.

**Minnesota State Law Library – Daniel Lunde, Head of Outreach Services**

No report.

**Perpich Center for Arts Education (PCAE) Library – Jeanne Iverson, Director**

On Saturday, May 7, an event “Live from Perpich!” was held at the Perpich Center for Arts Education with a theme of a New York Street Fair. The event featured booths selling floral bouquets, flowering plants, garden accessories, gourmet chocolates, balloons, Mother's Day gifts, used books, student artwork, and baked goods. Arts High alumni and faculty performed all day in the Performance Hall. (Librarians Karen Neinstadt from Mn/DOT, formerly of PCAE, and Karla Gedell of the AG Library attended and scored a lot of used books!)

On May 12, we were privileged to have the one and only Julie Andrews (who was in town for a couple days to sign her new children's book) come here to speak to the students and staff in support of arts education. She came because a theater student attending the Arts High School was very persistent over a period of 2 years emailing her manager extending the invitation for Julie Andrews to visit. He is a senior and LOVES Julie Andrews (who doesn't really?). She is quite an amazing person! See a photo and news account of the visit at [MPR News](http://www.mprnews.org).

**Pollution Control Agency Library – Kathy Malec, Librarian**

No report.
St. Cloud State University – Ruth Zietlow, Associate Dean for Library Services

New Minnesota Digital Library Collections: Several new digital collections are now available on Minnesota Reflections, http://reflections.mndigital.org. They include:

- Annual reports of social welfare organizations, including an 1896 Young Women’s Christian Association report, from the Hennepin County Library: http://reflections.mndigital.org/u/?mpls,4254
- The SCSU student newspaper “Normalia” (1892-1904) as well as course catalogs dating from 1890-1901, from our own SCSU University Archives. View the 1890-1891 catalog: http://reflections.mndigital.org/u/?stc,1247.
- Member biographies of the “Last Man’s Club”, a Civil War veterans’ organization. View a volume of “Last Man’s Club” member biographies: http://reflections.mndigital.org/u/?spl,1728

EBooks: Our EBook Committee looked at Kindles, Nooks, and Sony Readers. We now have a small internal checkout pilot project with Kindles. We will be adding a Nook to that pilot soon.

Miller Center 10th Anniversary Celebration: We held an Edible Books Festival on Thursday April 7th and as part of that we collected donations of non-perishable food items for the Salvation Army Food Shelf.

We had Fan Favorite voting and presented several awards in the following six categories:
-- Best Young Edible Book Artist (Pre K - 12)
-- Fan Favorite
-- Most Humorous
-- Most Creative
-- Most Literary
-- Judges' Favorite

Judges included a food writer at the St. Cloud Times and a faculty from the SCSU Art Department. Photos of the award winners’ works can be found here: http://wjon.com/edible-book-festival-gives-culinary-bookworms-a-chance-to-shine/ Each entry received recognition on the library Facebook site.

Changes: Dean Kristi Tornquist announced she will be joining South Dakota State University as their Chief University Librarian beginning July 22.

Winona State University – Thomas Bremer, Dean

WSU Library reports two personnel changes: one arrival and one departure.

- Earlier this year Brian Anderson, formerly in the campus IT area, filled our Information Gallery Library Technician position.
- Kathy Sullivan, Distance Learning librarian (among many other duties), retired after serving WSU’s students, faculty, and staff for over 33 years. Over the decades Kathy held many titles and served in many capacities. She designed the Library’s first web page and spearheaded our streaming music project. She was faculty advisor to many student clubs and served on many departmental and university committees. Kathy was, and remains, an active writer, publishing scholarly articles, fiction short stories and novels.
Kathy retired with Emeritus Status at the end of the academic year. At this time we have not been given the go ahead to fill her position.

We are moving ahead with several digitizing projects. Foremost of these is work on digitizing the Winonan, our student newspaper. We have a nearly complete set dating back to the early years of the century (1919). When complete it will be a valuable resource to campus life plus offer a window to the early political career (in student government) of some successful politicians such as Tim Penny and Michele Bachman. In addition to the student newspaper, we also continue work digitizing our university annuals.

Submitted by Joan Roca, State Universities Representative

Metro-Area Public Libraries
Patricia Conley, Director, Washington County Public Library
June 3, 2011

Ramsey County Library – Susan Nemitz, Library Director
The Library Journal named RCL-Roseville as one of 10 landmark public libraries.

The groundbreaking for the new RCL-New Brighton will take place on June 7.

The library is a partnership between the County and the City and will be located in the New Brighton Community Center. The Friends have launched a capital campaign. The library is expected to open in fall 2011.

Washington County Library – Patricia Conley, Director
New ILS in place: Phew! We did it! That is we migrated from one ILS system (Horizon) to another (Symphony) with fewer problems than we anticipated and much success. We went live on May 26, 2011. A great team, led by Deputy Director Joyce Schneider, planned each aspect of the move in cooperation with the vendor, SirsiDynix. WCL has also purchased SaaS (Software as a Service) through SirsiDynix so that updates and some maintenance of the ILS can be handled by them. WCL’s previous server had reached end of life so the opportunity to contract for service with SirsiDynix fit well into the library’s plans. Now we just have to work out the bugs…..

Performance Measures: Again this year the County Library was included in preparation of the Washington County Annual Performance Measures report. Joe Manion, Division Manager for Public Service, is the Library representative on the County team. On Tuesday, June 7, he will present one measure (library visits) to the County Board as an example of the work of the team.

In 2010 annual library visits decreased 9%; annual open hours decreased 3%. However, the real indicator appears to be summer hours. In 2010 WCL instituted summer hours for the first time in 41 years. Summer hours from June through August were reduced 10% over 2009 summer hours. Clearly summer hours impacted library visits among several other factors: 1) improved economy; 2) increased use of downloadable resources; and 3) implementation of Hugo Library Express service at which gate count is not kept.

In addition to library visits the report also includes the Library’s Value-Added chart, a.k.a. “Return on Investment (ROI)”. In recent years, WCL has returned a value to its users of $6 for every $1 spent; however, with the implementation of Aquabrowser the number of accesses to the electronic databases has become unreliable. So the value added for 2010 was calculated using other sources for the electronic resources and do not cover all databases. 2010 value added is about $5.12 for every $1 spent.
If you are interested in seeing the report, contact Pat Conley or Joe Manion at Washington County Library.

Volunteer Appreciation Lunch: WCL held its first annual Volunteer Appreciation Luncheon on Saturday, May 21, 2011. About 25 human volunteers and one canine volunteer attended. County Commissioner Lisa Weik and County Library Board Vice-Chair Judy Bull were in attendance to thank the volunteers and to distribute tokens of the Library’s appreciation. In 2010 volunteers contributed 8,959 hours of service to the Library. Volunteers include people of all ages as well as the canine unit for the Doggone Read program. Human volunteers focus on shelving, greeting at library programs and helping sign up children for the summer reading program.

Alert! Cute Kid Story Ahead --While this particular scribe always cringes when she hears that libraries transform lives (people transform their own lives, libraries assist…), she does occasionally come face to face with a good solid refutation of her beliefs.

Witness the story of a young boy about 10 years old who attended a program put on by a Civil War re-enactor from Washington County, Ken Martin. The program was funded by MELSA using Legacy funds and held at a WCL branch. This young man approached a librarian after the program, wherein he got to speak to the Civil War soldier and check out all his gear. He was shaking from head to toe and told the librarian: “This was the best day of my whole life!”

OK maybe my armor has a chink in it now….

Submitted by Patricia Conley, Metro-Area Public Libraries Representative

Minnesota Community College Libraries
Virginia Heinrich, Library Director, Minneapolis Community & Technical College
June 3, 2011

Several members of the library staff attended the Library Technology Conference held at Macalester College in March. Librarian Jennifer Sippel presented as part of the session, “Things in a Flash: The Latest Web 2.0 Tools.” Library staff were all heavily involved in spring MnPALS Work Days, as attendees and presenters; librarian Ginny Heinrich co-presented a session with Rachel Wexelbaum from St. Cloud State University on patron-driven acquisitions at the Cataloging/Acquisitions/Serials work day. John Daniels and Jennifer Sippel co-presented a session at ARLD Day in April on the MCTC Library Web Site, and a Metronet Wind Down in May on using QR Codes in the Library.

Interest in MCTC’s Library Information Technology continues to be strong. MCTC submitted curriculum revisions to the Minnesota Voluntary Certification Steering Committee for review; students who complete the Public Information Services and Technical Information Services certificates or the A.S./A.A.S. degree are automatically approved to receive Minnesota certification. MCTC is introducing a new required course to the Public Information Services and A.A.S. degree: LIBT 2310 Library Community & Outreach Services. There are also two new elective courses being offered for the first time in 2011-12. A new 1 credit topics course, LIBT 1410 Topics in Library Information Technology, will be offered each semester starting with our first course this Fall 2011 on Collection Development Trends. The other new 3 credit elective course is LIBT 1400 Preserving History and Memory: Archives in Current Society.

Several new resource tutorials have been created by librarian Tom Eland as part of his sabbatical project and are now available on the MCTC Library web site (http://www.minneapolis.edu/library/pages/tutorials.htm). These are used in combination with INFS 1000 Information Literacy & Research Skills and are available for all faculty
to use with students who may have not yet completed INFS 1000 when they take particular courses such as ENGL 1111 College English 2. Many of the tutorials are lengthy, as they often stand in for lectures when used in conjunction with online versions of INFS 1000.

There will be some staffing changes to the MCTC Library as librarian Ginny Heinrich is leaving her full time appointment to accept a Reference & Instruction Librarian position at Macalester College. She will continue teaching part-time in the Library Information Technology program, teaching LIBT 2210 Introduction to Indexing & Abstracting, and LIBT 2310 Library Community & Outreach Services. Part-time librarian Elissah Becknell will be expanding her role, adding library operations time and teaching responsibilities, taking on LIBT 1200 Introduction to Technical Information Services and LIBT 2200 Introduction to Cataloging in 2011-12. MCTC will be adding a new part-time adjunct librarian, Rebecca March, to teach INFS 1000 Information Literacy & Research Skills and assist in library operations and reference services.

**Dakota County Technical College --Ken Behringer, Library Director**
The DCTC Library is beginning new subscriptions to Mango Languages and LibGuides, starting July 1st.

DCTC was reaccredited this spring by the Higher Learning Commission, for 10 years with no conditions. The Library was criticized as needing many improvements at our previous accreditation in 2001.

Submitted by Virginia Heinrich, Minnesota Community College Libraries Representative